



DERMWELLESLEY

Cancellation, No-Show & Payment Policy

Our goal at DermWellesley is to provide you, our patient, with exceptional, personalized care in a timely fashion. This means that we do not double book our appointment slots; rather, we block your appointment to allow you to have the highest quality, individualized time with our providers.

As a courtesy, and to help patients remember their scheduled appointments, our office makes confirmation calls at least one day in advance of their scheduled appointment. We understand conflicts arise. Should you not be able to keep your scheduled appointment time, we kindly request 24 business hours of notice to cancel or reschedule your appointment.

If you do not cancel or reschedule your appointment with at least 24 hour notice, we may assess a **\$50.00** “no-show” fee. This “no-show fee” is not reimbursable. After three no-shows or late cancellations for any appointment, DermWellesley may decide to terminate their relationship with you or may require a deposit to be left prior to rebooking.

For our cosmetic patients that require longer blocks of time and require preparatory time for our staff we will require a:

- \$250.00 deposit to schedule Vivace, Fraxel and PRP
- \$500.00 deposit to schedule miraDry.

This deposit will be applied towards your treatment on the day of service. If you have a scheduling conflict, we ask that you give at least 24 hour notice to avoid forfeiting your deposit.